I have had that problem too

An Interactive Workshop on the Challenges Faced and Lessons Learned by Domestic Violence Program Coordinators and Advocates in Healthcare Settings

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Hello, Nice to Meet You!

- Name
- Role
- Type of program
- Health care setting
- #1 Challenge
Learning Objectives

- Describe key challenges and lessons learned in the coordination of healthcare-based domestic violence programs.
- Identify possible solutions to challenges commonly experienced and the skills needed to address those challenges.
- Develop a mechanism for continuing to dialogue with other healthcare-based domestic violence advocates and program coordinators.
Procedures for Domestic Violence Identification and Clinical Management

CHALLENGES AND STRATEGIES: DEVELOPMENT AND IMPLEMENTATION
Some Challenges

- Outlining realistic procedure
- Securing provider/staff compliance
- Making sure it is working
- Identifying components of intervention
- Ensuring policy/regulatory requirements/law are addressed
Let’s Talk
Key Strategies

- Review best practice standards, validated tools, model policies, laws and regulations
- Talk with staff in various departments
- Institutionalize and cue: electronic records, charts, etc.
- Evaluate
- Ally with champions in key departments
- Have materials readily available for providers and patients
Education of Healthcare Professionals

CHALLENGES AND STRATEGIES
Some Challenges

- Gaining access to staff
- Adapting to format
- Gaining credibility
- Going beyond DV 101
- Evaluating your trainings
- Teaching in an engaging way
- Creating practice-change
Let’s Talk
Key Strategies

- Identify “DV 101 for Healthcare” basic elements
- Develop more advanced training modules
- Modify modules for specific professional groups, specialties, and settings
- Establish expertise
- Speak the language
Key Strategies

- Adapt methodology for the situation
- Identify and use every opportunity to institutionalize training
- Engage audiences emotionally
- Utilize learner focused techniques
- Evaluate your trainings
Program Development

CHALLENGES AND STRATEGIES
Some Challenges

- Getting buy-in
- Getting on the map
- Measuring and documenting impact
- Defining and limiting scope of practice
- Obtaining and maintaining funding
Strategies

- Create an oversight committee for your program
- Establish the value of your program
- Utilize funding strategies
- Document your impact in a variety of ways
- Develop collaborative relationships within the community
How Can We Help Each Other?

What would be the best way for us to continue to communicate with and support each other?

- Informal email list
- List serve
- Facebook group page
- Webpage
- Other?