## Innovative Service Delivery Strategies:

# Medicaid Coverage for DV Screening

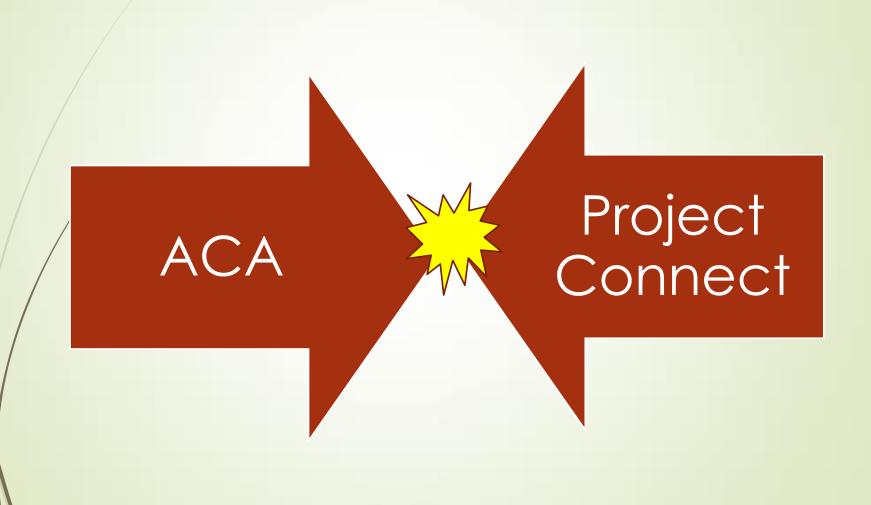
Binnie LeHew MSW, LISW Iowa Department of Public Health

### Session Objectives

- Identify one strategy to reimburse domestic violence screening under provisions of the Affordable Care Act
- Discuss challenges associated with implementing the screening and payment
- Describe training resources available to public health professionals to help them address domestic violence in clinic settings



### Two converging opportunities...





- Participation resulted in these accomplishments:
  - 1,100 public health providers trained
  - 10 community clinics prepared in Project Connect model with a potential reach of 70,000 patients
  - Strengthened partnerships between DV & SA Coalitions and state public health programs
- Embedded screening and universal education in Title V, Title X and teen pregnancy prevention programs
- Amended Iowa's Title V Administrative manual include IPV and RC screening as a recommended practice

IOWA DEPARTMENT OF PUBLIC HEALTH

#### Iowa's Title V Maternal and Child Health Services





ADMINISTRATIVE MANUAL

4th Edition

The social worker may provide a home visit if the need is identified.

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Maternal health contract agencies are encouraged to adopt the Reproductive Health and Partner Violence Guidelines: An Integrated Response to Intimate Partner Violence and Reproductive Coercion as best practice for education, referral and training. These guidelines were produced by Futures Without Violence and were funded through the Administration for Children and Families and the Office on Women's Health, U.S. Department of Health and Human Services. The document is available on the federal website at

IOWA DEPARTMENT OF PUBLIC HEALTH MCH ADMINISTRATIVE MANUAL FOURTH EDITION

nal and Child Health Services

#### www.futureswithoutviolence.org/userfiles/file/HealthCare/Repro Guide.pdf

Intimate partner violence is a pattern of assaultive and coercive behaviors in same sex or heterosexual relationships, that may include inflicted physical injury, psychological abuse, sexual assault, progressive isolation, stalking, deprivation, intimidation and threats. These behaviors are perpetrated by someone who is, was or wishes to be involved in an intimate or dating relationship with an adult or adolescent and are aimed at establishing control by one partner over the other.

Reproductive coercion involves behaviors that a partner uses to maintain power and control in a relationship related to reproductive health. Examples of reproductive coercion include:

Explicit attempts to impregnate a female partner against her will

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suspected or divulged. The protocols should include the following:

- Discuss the suspicion with the provider's supervisor
- Call the Human Trafficking Hotline at 1-888-373-7888
- Follow mandatory reporting protocols for victims of child abuse
- · Follow existing protocols for victims of domestic violence or crime
- · Provide options for the victim
- · Explain reporting obligations

Authorities may only be notified with permission from the victim. To ensure permission is given, the call should be made in the presence of the victim.

Training on intimate partner violence and reproductive coercion is encouraged for all clinic staff members that have contact with clients. Training by staff from domestic violence and sexual assault programs is recommended.

Appendix A19 of this manual contains resources for MCH contract

601.14



- Domestic Violence screening was included in the ACA provisions for routine preventive care
- IDPH made the case to the Iowa Medicaid program to include DV screening in its package of services
- The Children's Medicaid director invited input on screening tools (2012)
- IDPH Project Connect staff conducted research on evidence-based tools

Spring 2013 -

Abuse Assessment Screen selected

- Fall 2013 Initial training for Title V Providers offered
- Jan 2014 Billing (CPT Code 99420) available in Children's Medicaid
- Apr 2014 Additional training offered

Abuse Assessment Screen (A.A.S.)
Have you ever been emotionally or physically abused by your partner or someone important to you?  YES NO
2. Within the last year, have you ever been hit, slapped, kicked, or otherwise physically hurt by someone?  If YES, who? (Circle all that apply)  Hurband Ex-Husband Boyfriend Stranger Other Multiple  Total # of times:
Since you've been pregnant, have you been slapped, kicked, or otherwise physically hurt by someone?  YES NO  If YES, who? (Circle all that apply) Husband Ex-Husband Boyfriend Stranger Other Multiple
Mark the area of injury on the body map. Score each incident according to the following scale:  1 = Threats of abuse including use of weapon 2 = Slapping, pushing: no injuries and/or lasting pain 3 = Punching, kicking, bruises, cuts and/or continuing pain 4 = Beating up, severe contusions, burns broken bones 5 = Head injury, internal injury, permanent Injury 6 = Use of weapon; wound from weapon
4. Within the last year, has anyone forced you to have sexual activities? YES NO  If YES, who? (Circle all that apply)  Husband Ex-Husband Boyfriend Stranger Other Multiple  Total # of times
Are you afraid of your partner or anyone listed above? YES NO  Copyright (c) 1992, American Medical Association, All rights reserved. Journal of the American Medical Association, 1992, 287, 3176-78.  Developer: Judith McParlane, Barbara Parker, Karen Doeken, & Linda Bullock 8-21-2012

#### Those covered:

- Mothers or caregivers of Medicaid enrolled children seen at child health appointments
- Adolescents in dating relationships seen in child or maternal health appointments
- Pregnant women in the maternal health program







## Resources available free from IDPH

#### Patient Education / Safety Resources

#### Patient Educational/Safety Cards



Teen Safety Card



General Health safety card



Reproductive Health safety card



Healthy Moms, Happy Klds (Pediatric)



Safe homes, Safe babies (Perinatal)

**Clinical Guidelines** 



Reproductive Health



Lowing Parents, Loving Kids (for Home Visitors)



Healthy Moms, Happy Babies (for Home Visitors)



Campus Safety Card



Behavioral Health

#### **Posters**

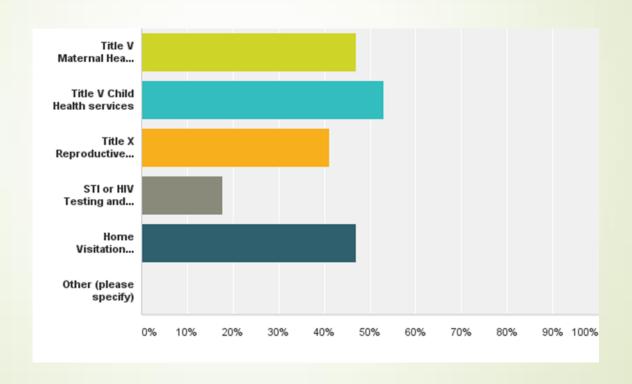


Adolescent

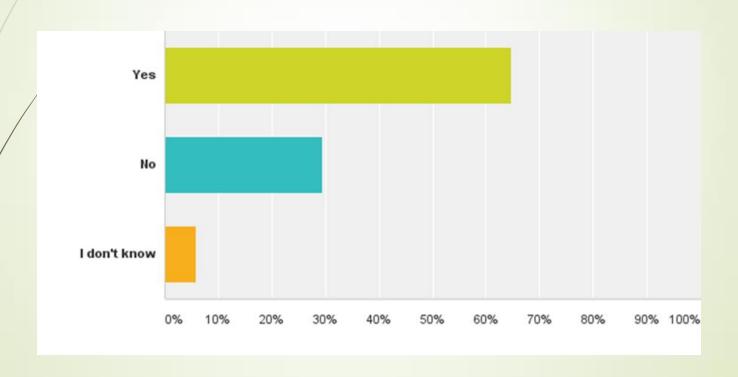
Repro Health Home Vis

Note: Not all available traterials are shown.

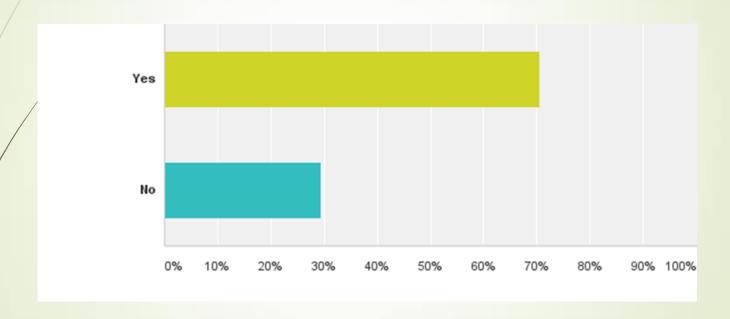
### Survey of Domestic Violence Screening in Public Health Clinics/Programs - **February 2015**



## Does your clinic have a policy on DV screening?



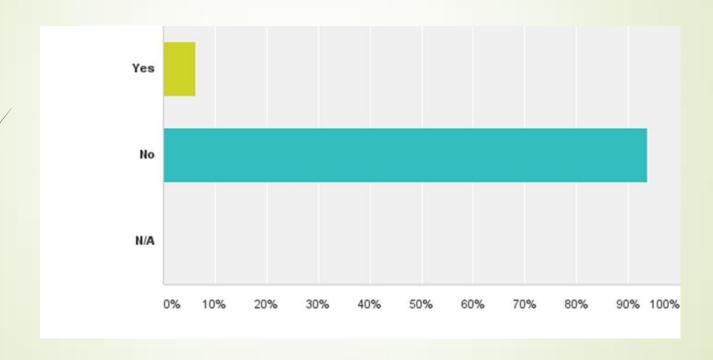
## Have you done training for clinic staff?



## Who are you screening & how frequently are you doing it?

		Annually	At every visit	When abuse is suspected	Other	Total Respondents
	Adolescents and women seen in the Title X Program	<b>37.50%</b>	<b>62.50</b> % 5	<b>12.50%</b> 1	<b>12.50</b> %	8
/	Pregnant or Post-partum women seen in the Maternal Health Program	<b>11.11%</b>	44.44%	<b>11.11%</b> 1	44.44%	9
	Adolescents seen in the Child or Maternal Health Program	<b>28.57%</b> 2	<b>28.57</b> %	<b>28.57%</b> 2	<b>28.57</b> %	7
	Caregivers of children seen in the Child Health Program	<b>16.67</b> %	<b>33.33</b> % 2	<b>16.67%</b>	<b>33.33</b> % 2	6
	Women seen in the Home ∀isitation Program	<b>14.29</b> %	<b>42.86</b> % 3	<b>0.00%</b>	42.86%	7
	Men seen in any of these programs	42.86%	<b>28.57%</b> 2	<b>14.29</b> % 1	<b>14.29</b> %	7
	Other	<b>100.00</b> %	<b>0.00%</b> 0	<b>0.00%</b>	<b>0.00%</b> 0	1

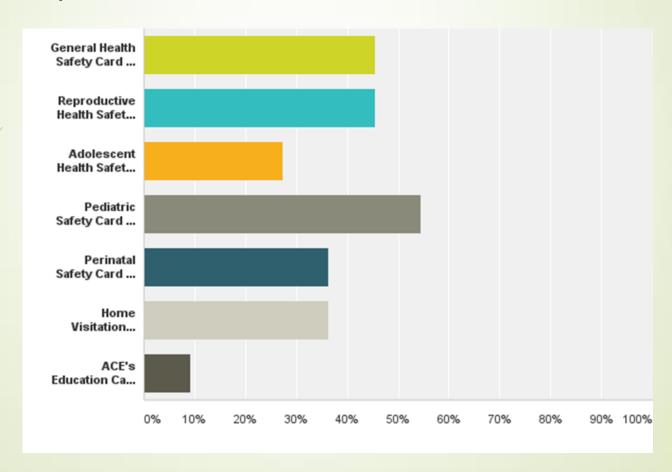
## Are you billing for doing the screening?



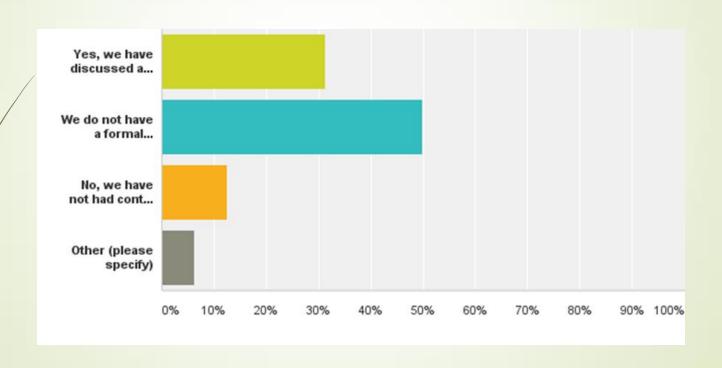
### Reasons for not billing...

- Since we typically do not do these screenings independently, we cannot bill for them if done with a direct service
- We provide the screening under "psychosocial services" code
- Medicaid will not pay for maternal clients if a prenatal risk assessment is provided on the same day.
- Typically this screen is completed as part of the H0046 time

Are you using any of the following education/safety cards developed by Futures:



## Do you have a formal referral process w/DV or SV advocates?



## Looking Ahead...



## Additional areas of training needed:

		Webinar	In- person training	Educational video clips	Written guidance	Total Respondents
	Establishing a policy on screening	50.00%	16.67%	0.00%	41.67%	
		6	2	0	5	12
	Using a screening tool	61.54%	30.77%	0.00%	23.08%	
		8	4	0	3	13
	Using an educational intervention	60.00%	40.00%	0.00%	20.00%	
	card	6	4	0	2	10
	How to respond when a	75.00%	33.33%	0.00%	8.33%	
	client/patient screens positively	9	4	0	1	12
	Assessing for safety	81.82%	27.27%	9.09%	18.18%	
		9	3	1	2	11
	Referring to domestic violence	50.00%	25.00%	0.00%	33.33%	
	service providers	6	3	0	4	12
	Knowing when to report to child	76.92%	23.08%	0.00%	23.08%	
	protective services or law enforcement	10	3	0	3	13

#### Other comments

- "We are concerned about patient privacy. Our clinical spaces are often fairly open and we have some discomfort about providing high-quality care that is most helpful to our clientele."
- "We are not trained in screening, but we do ask and assess the patient for DV. We do communicate with our local DV advocates and personnel."
- "We are always very aware of this very important issue with all ages etc. This is truly a major concern in our area...."

#### Challenges and opportunities

- Just because we change a policy, doesn't mean the work is done
- Need to provide guidance on billing for DV screening
- Ongoing TA for QA/QI
- Better promotion of resources
- Increased engagement of DV/SV advocacy programs

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