

#### Advancing Clinical Practice

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Development of a Model of Care for Women in the aftermath of Sexual Assault, Intimate Partner Violence, & Trauma

- PURPOSE: explore the after care needs of women who seek care in the emergency department following a sexual assault or domestic violence and develop a model of care that provides clinical services to women with trauma histories.
- ~ **DESIGN**: Quality initiative.
- ~ Began in April 2011





#### Journey

- ~ Provider .... Students- Nursing and Medicine
- ~ In House services:
  - Emergency Department: SANE Program, \*\*Passageway
  - ~ Psychiatry
  - ~ Infectious Disease
  - ~ Primary Care
  - ~ Financial Counselor
  - ~ Pharmacy

~ \*\* In House DV Advocacy Program



## Data:

- 116 referrals
  - Acute- IPV and SA
  - Consults- 9
  - Telephone contact with 96 (83 %)
    - Text Messaging
  - Face to Face Visit 61 (52%)
  - ID Follow-up 64 (55%)
  - Behavioral Health-
    - Existing- 69 (59%)
  - Referral from Community- 22

# In House Services

- Emergency Department: SANE Program, Passageway (communication, order set, consultation)
- ~ Psychiatry
- ~ Infectious Disease
- ~ Primary Care
- ~ Financial Counselor
- ~ Pharmacy

 Strangulation is a serious life threatening assault often committed within the context of domestic violence relationship

 Many patients will not report a strangulation unless asked specifically

~ Low incidence- high risk event



#### **Strangulation Cases at BWH**





# Strangulation- Opportunity to improve care

Case study

27 year old with an acute assault involving strangulation. Significant cutaneous injuries

Response to case by medical team

Lessons learned

#### Case Reviews/ Debrief

Case study

35 yr old female, unconscious, injury to head, subconjunctival hemorrhage, perforated ear drum

Response to case by medical team

Lessons learned



## Accomplishments

- ~ Referrals from ED- reliable
- ~ Strangulation Protocol adopted
- ~ Resident and Nursing Students
- ~ Improved and informed interventions
- Continue to develop best practices for responding to cases



# In Development

- Medical photo- documentation
- Simulation Training
- Involving residents
- Develop research proposal- looks at health outcomes

#### Thank you!!

Annie Lewis O'Connor

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