



Rooming Alone

How to implement a policy
by engaging your staff

Kari L Carlson, MD

Physician Champion, Family Violence Prevention Team

Kaiser Permanente, Redwood City, California

Learning Objectives

To promote a rooming alone policy

To describe the role of the MA in rooming alone

To describe how to implement a policy and DV screening tools by engaging the MA

Background

- Quarterly presentation to providers and staff in the Ob/Gyn department on DV
 - Prevalence
 - Health outcomes
 - How to screen
- Accessible LCSW

Background

- Inconsistent screening by all staff and providers
- Discomfort with how to screen, how to respond to positive screen
- Very low identification rates

Steps Towards Rooming Alone

- Implementation of EMR
 - MA rooming tool format formalized to include DV screening question
- Individual experience with DV victims
- MA involvement in local committee

Bringing it Together

- MA proposal
 - Every patient, every visit
 - Set screening questions
- Staff meeting discussion, agreement

Standard Screening Questions

"Are you in a relationship?
Is it safe?"

"Do you have any other
confidential concerns for
the provider today?"



Next Steps

- Posters at Registration, in each waiting area
- Built back into EMR rooming tool
- Supportive department leadership
- Checking back in at 3,6 months

Your privacy matters. Su privacidad es importante.



The confidentiality of the patient-doctor relationship is important to us.

That's why we ask family members and friends to remain in the waiting area during patient examinations.

Afterward, at the patient's request, family or friends may be invited into the exam room.

Thank you for your understanding and support.

Kaiser Permanente protects the privacy and security of your personal information in accordance with state and federal laws.

La confidencialidad de la relación entre el paciente y el médico es importante para nosotros.

Por eso pedimos que los familiares y amigos permanezcan en la sala de espera durante el examen del paciente.

Después, si el paciente lo solicita, podría invitarse a los familiares o amigos a la sala de examen.

Le agradeceremos su comprensión y asistencia.

Kaiser Permanente protege la privacidad y seguridad de su información médica personal de conformidad con las leyes estatales y federales.

MA visit note

Chaperone NO
Seen by you NO
Language preference: English
Accompanied by: self

Obstetric History
G0 P0 T0 P0 A0 TAB0 SAB0 E0 M0 L0

Patient's last menstrual period was 02/13/2012.

Review of patient's family history indicates:
Breast Cancer Aunt
Colon Cancer Mother

Past Surgical History:
PAST SURGICAL HISTORY, OTHER 2/27/12

Social History Main Topics
Smoking Status: Never Smoker
Alcohol Use: Yes
Comment: social
Drug Use: No
Sexual Activity: Not Currently Partners with: Female
Birth Control/Protection: no method

No active medications on file as of 02/27/2012

Last PAP new pt declined pap today
Date
Last HPV
Date
Last Mammo n/a

Are you in a relationship? Yes Is it safe? Yes Do you have any confidential concerns for the provider today? No

Patient states that she does authorize us to leave messages on her answering machine ###-###-####

Results

- MA accountability to each other
- Identification rates increased by 100%

Moving Beyond

- Reinforcement at provider level
- Implement in Adult Primary Care



Empowering. Offering Hope. Breaking the Cycle.

Kaiser Permanente is proud to be a leader in preventing family violence.