

I have had that problem too



An Interactive Workshop on the Challenges Faced and Lessons Learned by Domestic Violence Program Coordinators and Advocates in Healthcare Settings

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Hello, Nice to Meet You!



- Name
- Role
- Type of program
- Health care setting
- #1 Challenge

Learning Objectives



- Describe key challenges and lessons learned in the coordination of healthcare-based domestic violence programs.
- Identify possible solutions to challenges commonly experienced and the skills needed to address those challenges.
- Develop a mechanism for continuing to dialogue with other healthcare-based domestic violence advocates and program coordinators.

Procedures for Domestic Violence Identification and Clinical Management



CHALLENGES AND STRATEGIES: DEVELOPMENT AND IMPLEMENTATION

Some Challenges



Outlining
realistic
procedure

Securing
provider/staff
compliance

Identifying
components
of
intervention

Making sure
it is working

Ensuring policy/
regulatory
requirements/law
are addressed



Key Strategies



- Review best practice standards, validated tools, model policies, laws and regulations
- Talk with staff in various departments
- Institutionalize and cue: electronic records, charts, etc.
- Evaluate
- Ally with champions in key departments
- Have materials readily available for providers and patients

Education of Healthcare Professionals



CHALLENGES AND STRATEGIES

Some Challenges



Gaining
access
to staff

Adapting to
format

Gaining
credibility

Going
beyond DV
101

Evaluating
your trainings

Creating
practice-
change

Teaching in an
engaging way



Let's Talk

Key Strategies



- Identify “DV 101 for Healthcare” basic elements
- Develop more advanced training modules
- Modify modules for specific professional groups, specialties, and settings
- Establish expertise
- Speak the language

Key Strategies



- Adapt methodology for the situation
- Identify and use every opportunity to institutionalize training
- Engage audiences emotionally
- Utilize learner focused techniques
- Evaluate your trainings

Program Development



CHALLENGES AND STRATEGIES

Some Challenges



Getting
buy-in

Defining and
limiting scope
of practice

Measuring and
documenting
impact

Getting on
the map

Obtaining and
maintaining
funding



Strategies



- Create an oversight committee for your program
- Establish the value of your program
- Utilize funding strategies
- Document your impact in a variety of ways
- Develop collaborative relationships within the community

How Can We Help Each Other?



- What would be the best way to for us to continue to communicate with and support each other?
 - Informal email list
 - List serve
 - Facebook group page
 - Webpage
 - Other?