



- Head, neck, and facial injuries are common physical signs of domestic violence
- Dental professionals are often asked to treat these injuries

What is an OSCE?

- Objective
- Structured
- Clinical
- Exam
- Students are assessed but not graded
- Feedback is formative not summative
- In our case, the 'E' is for Experience

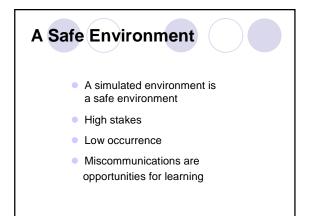


A Controlled Context

Students' practice of communication and decision-making skills in a controlled environment fosters learning and allows assessment of the educational process

The Reality Factor

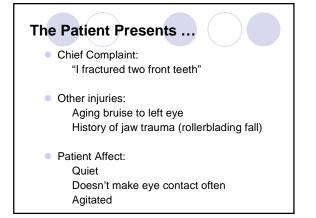
Using standardized patients in an OSCE format allows student to practice decision-making and communication skills in as realistic a context as possible



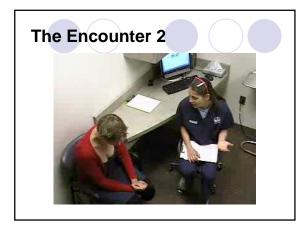
Who are our standardized patients?

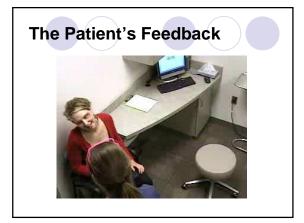
- Specially trained lay actors
- Trained to respond to the students within a range of prescribed behaviors
- Trained to give feedback to the students
- Most have been involved in many different scenarios in healthcare

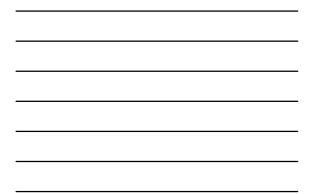






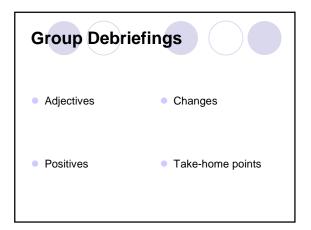






We have the encounter to get to the debriefing

This is where it gets interesting and everyone learns







Positives

- Trying to get the patient to talk
- Draw from non-verbal cues
- Good to experience outside an actual patient
- Good actors realistic
- Listening to the patient
- Like real life
- Felt real after initial awkwardness

Changes More time for feedback Instruments and gloves Give the observer case information

Take-home points

- Compromising situations happen
- Listening is important
- Ensure confidentiality
- Have a system to think about referral
- Concern for the patient/empathy

Student Comments

What did you learn from your OSCE experience today?

- "That when put in an unexpected situation I can handle myself reasonably"
- "How to approach difficult and sometimes uncomfortable situations"

It does not stop here.

Hindsight is 20/20 ...

- Self-reflection takes time
- Debriefing with good judgment
- One-on-one feedback with distance is an important part of the learning process

Thank you, American College of Dentists and International College of Dentists





Acknowledgements

- Dr. Jane Miller
- Interprofessional Educational Resource Center (University of Minnesota Academic Health Center)
- Students
- Patients
- American College of Dentists/International College of Dentists

